

REPLY OF PRE-BID QUERIES - Selection of vendor for Supply installation, commissioning and maintenance of IP Based CCTV Cameras at various offices of Town & Country Planning Haryana - Pre bid meeting held on 02.06.2020

M/s Excel Marketing Corporation					
S.No.	Reference (Page No./ Para / Sub para No.)	Subject/ existing clause	Clarification Sought	Suggestions / Remarks (if any)	Department's reply
1	Point No. VII (Page 7)	The bidders shall visit the field offices where the CCTV installation is to be done and shall thoroughly acquaint themselves with the conditions, infrastructure available, space available and to assess infrastructure required to be installed under this project etc. before submitting their bids. Department of Town and Country Planning, Haryana will not reimburse such visits in any manner.	Does a Signed Report from the field office has to be submitted for the same along with the tender.		The bidders have only been advised to visit the field offices to acquaint themselves with the local condition where installation is to be done. Signed Report is not required to be submitted
2	Point No. 2 (Page 10)	The Bidder/OEM should be registered under Indian Companies Registration Act, 1956	Sole Proprietorship firms / Partnership firms should also be allowed to take part in this tender		Agreed
3	Point No. i (note) (Page 15)	The commercial sheets has price column for 24 channel NVR. However, if 24 channel NVR is not	Request you to kindly change this to only 32 Channel.	As it will favor a particular brand, and price / cost advantage will be passed to that	Agreed

		available, 32 channel is to be supplied with above specifications.		firm.	
4	Point No. V (Page 22)	If there is any reduction in taxes / duties due to any reason whatsoever, after Award of Contract, the same shall be passed on to Town & Country Planning, Haryana/Department.	In case there is increase in Taxes / Duties, will the department pay the extra tax, request you to kindly change this point to GST / Taxes as applicable at the time of billing should be charged in the final bill.	Due to Covid - 19 Pandemic, taxes might increase.	Agreed
5	Page 24	All the complaints shall be rectified within 2 working days excluding the date of complaint.	Please give at least 4 working days	Travelling time.	Modified as follows: All the complaints shall be rectified within 3 working days excluding the date of complaint.
6	Point No. F (Page 25)	If the complaints are not rectified within the stipulated period as mentioned in clause above an equivalent standby shall be supplied till rectification. A penalty of 0.25% on the value of the item will be charged per day till the equipment is put on working condition, in case the standby item is not supplied.	Kindly change it to per week, as time is needed to reach the end customer location and rectify the same.	Also a formal complaint should be filled with the bidder, for record purpose.	No change

7	Page 26	Performance Bank Guarantee	Kindly reduce it to 5%	Cost benefit will be passed on to you	No change
8	Page 27	Payment Schedule: -	Kindly change to 70% on Delivery 20% on Installation and 10% on submission of PBG	Cost benefit will be passed on to you	Revised Payment Schedule: i. 90% payment shall be released to the successful bidder after successful installation of the material. ii. 5% at the end of first year iii. 5% at the end of second year
		i. 90% payment shall be released to the successful bidder after delivery & successful installation of the material.			
		ii. 10% at the end of first year			
9		2MP IR Bullet Camera (3.6mm/4.0 mm Lens)			
		• PoE Support, SD Card(128GB), Triple Stream Support, 1/1 Audio I/O	As discussed earlier , no audio required in bullet camera , audio required for dome camera only ,kindly Change this		Agreed
10		Technical Specifications for NVRs			
		• 5 x 4k/16 x 3MP/24 x 1080P/54 x 720P/64 x D1 Decoding	2-ch @ 12 MP (20fps) / 4-ch @ 8 MP (25fps) / 8-ch @ 4MP (30fps) / 16-ch @ 1080p (30fps need to specify for each NVR , as it vary NVR to NVR		
		• 320 Mbps Throughput - 160 Uplink, 160 Downlink or Higher.	need to specify bandwidth for each NVR , as it vary NVR to NVR		Revised as follows: 8 Channel NVR with 4K Support and 2HDD Slot • 8 IP Channel Inputs; HDMI, 1/1 Audio I/O

					<p>and 2/1 Alarm I/O</p> <ul style="list-style-type: none"> • 2 SATA HDD Support (8TB Capacity per slot) • 12MP, 8MP, 5MP, 3MP, 2MP, 1080P, D1 & CIF Recording Resolution • 5 x 4k/16 x 3MP/24 x 1080P/54 x 720P/64 x D1 Decoding • Save Storage Space with Adaptive Recording & Camera-wise Recording Retention • Support- H.265/H.265+ compression • 160 Mbps Throughput - 80 Uplink, 80 Downlink or Higher. • BIS, UL, CE, FCC and RoHS <p>16 Channel NVR with 4K Support and 4HDD Slot</p> <ul style="list-style-type: none"> • 16 IP Channel Inputs; HDMI, 1/1 Audio I/O and 2/1 Alarm I/O • Minimum 4 SATA HDD Support (8 TB Capacity per Slot) • 320 Mbps Throughput - 160 Uplink, 160 Downlink or Higher. • All specifications mentioned for 8 channel NVR <p>32 Channel NVR with 4K Support and 2HDD Slot</p> <ul style="list-style-type: none"> • 480 Mbps Throughput - 240 Uplink, 240 Downlink or Higher. • All specifications mentioned for 16 channel NVR
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Prama Hikvision India Pvt. Ltd.

11		2MP IR Bullet Camera (3.6mm/4.0 mm Lens)			
		<ul style="list-style-type: none"> PoE Support, SD Card(128GB), Triple Stream Support, 1/1 Audio I/O 	As discussed earlier , no audio required in bullet camera , audio required for dome camera only ,kindly Change this		Agreed
12		Technical Specifications for NVRs			
		<ul style="list-style-type: none"> 5 x 4k/16 x 3MP/24 x 1080P/54 x 720P/64 x D1 Decoding 	2-ch @ 12 MP (20fps) / 4-ch @ 8 MP (25fps) / 8-ch @ 4MP (30fps) / 16-ch @ 1080p (30fps need to specify for each NVR , as it vary NVR to NVR		As revised at Sr. No. 10
		<ul style="list-style-type: none"> 320 Mbps Throughput - 160 Uplink, 160 Downlink or Higher. 	need to specify bandwidth for each NVR , as it vary NVR to NVR		
GMTD BSNL, Sonapat					
13		Regarding Scope of work it is mentioned "to provide centralized feed of live videos at central location (H.O) at Chandigarh"	It is requested to clarify whether the connectivity for the feed of live videos is already existing or the bidder has to provide the connectivity also.		Connectivity will be provided by the Department for the live feed to the centralized location at Chandigarh.